Digital technology radically influenced typographic design beginning in the early 1980s. The computer enabled designers to create and manipulate letters in new ways, offering new options for crafting letterforms and “outputting” them—whether in the medium of toner particles on paper, or pixels on a screen. Digital tools, at first, necessitated (due to technical constraints), and later explicitly encouraged (due to technical advances) specific kinds of representations that would challenge their historical antecedents. Now, in the late 1990s, the mutation of letters continues. The spatial and temporal opportunities of cyberspace are resulting in even more radical depictions of letterforms that offer expanded formal and stylistic possibilities, while further challenging the norms of reading and writing.

This paper chronicles the technical developments responsible for the digital revolution in typography during the 1980s and 90s. It is an informal history based largely on my own observations as an early practitioner of “graphical user interface design”—one formally trained in graphic design and privileged to work at Apple Computer during the early 1990s. Because Apple was so instrumental in popularizing the technologies that stimulated typographic experimentation within the graphic design community during this period, my paper focuses on the Macintosh platform.

Early Concepts and Technical Advances
The Apple Macintosh computer, introduced in 1984, popularized the key technologies and concepts that would herald a new typographic age. While many of these technologies and ideas originated elsewhere, their dissemination via the Macintosh introduced a broad public to WYSIWYG (an acronym for “what you see is what you get”) and its associated technologies: bitmapped fonts and dot-matrix printing, which was quickly surpassed by laser printing.

In the 1970s, researchers at the Xerox Palo Alto Research Center (Xerox PARC) pioneered WYSIWYG and “direct manipulation,” key concepts in graphical user interface design. Their efforts—based on earlier pre-Xerox research—culminated in the Xerox Star, a computer system introduced in 1981, and its successor, “ViewPoint” (fig. 1). The Star utilized a high resolution visual...
display consisting of windows, icons, and actual-size images of document pages that computer users could “handle” through a novel input device, the mouse, used to control a small pointer on the screen. Users manipulated these virtual objects by touching them with the pointer and then clicking with the mouse, an operation called “selection,” used to isolate an object and its corresponding range of possible actions. Once selected, users could further manipulate the object, performing actions such as moving and copying.

The document served as the seminal object in this scheme. While Xerox, a pioneer in photocopying technology, could not have desired a wholly paperless office, the company pursued office automation as a strategy for expanding its business markets. Electronic document production and storage promised new marketing opportunities based on computer systems designed for offices.

WYSIWYG employed the use of actual-size images of document pages on the computer screen and the corresponding ability to print them as they appeared. The Macintosh’s 72 pixel-per-inch display corresponded closely to the number of dots used to print a Macintosh file on its companion product, the dot-matrix-based ImageWriter, making for a tight match between screen image and printed output.3 While seemingly trivial now, in 1984, this innovation challenged the sterility of computerized word processing by

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3 The 72-pixel-per-inch display was designed to correspond with the point, since it was the standard unit of measurement for specifying type.

presenting a graphically-enhanced environment for typing and visibly altering text through the specification of multiple fonts, sizes, and styles.

The tight coupling of image to output changed not only the way people created documents, but the way they thought about them. Computer users increasingly considered the text's appearance as central to the writing process. Early Macintosh users, discontent with impoverished "text entry," readily exploited typographic control through the built-in styling capabilities of the Macintosh Operating System. These included, by default, the ability to choose among multiple typefaces and font families that could be installed in the Macintosh system file. In addition, Macintosh applications included standard options for rendering type as "plain text,” bold, italic, underlined, outlined, and shadowed in a range of sizes, usually 10 to 24 points.

The coarseness of dot-matrix printing made for degraded visual quality, but this changed quickly with the introduction of the Apple LaserWriter printer in 1985. The LaserWriter enabled the Macintosh to rival offset printing through a technology that greatly enhanced the appearance of type and images (fig. 2). In moving to 300 dots-per-inch, the LaserWriter rendered letters considerably more smoothly, able to define subtler details in contour that would especially affect the appearance of serifs and smaller sizes of type.

While Apple’s LaserWriter provided the hardware technology that would democratize typographic design through the rise of "desktop publishing,” Adobe Systems provided the software innovation through PostScript, a “page description language” (PDL) built into the LaserWriter. PostScript made possible the printing of detailed page layouts, complete with images and text arranged and scaled to the designer’s specifications. Sophisticated graphic layouts previously requiring laborious manual composition now could be assembled with ease through software programs that made page layout almost as easy as word-processing. These programs, when used in conjunction with the LaserWriter, ensured offset printing quality graphic output. The LaserWriter also included a limited number of built-in PostScript fonts that could be supplemented by fonts downloaded from the Macintosh system folder to the printer’s memory.

To showcase the capabilities of the LaserWriter and PostScript, Apple worked with selected software companies to develop page layout applications. Aldus’s PageMaker, Boston Software...
Publishers’ MacPublisher, and Manhattan Graphics’s ReadySetGo provided programs ranging in price from roughly $150 to $500. All supported the integration of text and images in multiple-column formats. While the documents produced with them could be sent to any Macintosh-compatible printer, they were especially impressive when transformed by the LaserWriter’s PostScript software. Within a few years, desktop publishing supplanted professional typesetting and offset printing as the preferred low-end prepress and printing option.

The Digital Construction of Letterforms

In the late 1970s and early 80s, researchers and programmers, notably at MIT and Stanford, began developing new ways to describe and image letters digitally. Philippe Coueignoux’s CSD (Character Simulated Design) of 1975 decomposed the Roman alphabet into a set of primitives that could be recombined to form any letter. Pijush Ghosh and Charles Bigelow attempted a similar strategy in 1983. Donald Knuth’s groundbreaking METAFONT provided a rich programming language for designing type through the algorithmic specification of geometrical relationships. However, the mathematical expression it required was alien to most type designers, and METAFONT never caught on. Digital typography embraced an ever-widening group of constituencies, from computer scientists such as Knuth to more traditional type designers including Charles Bigelow and Kris Holmes, who were to produce new innovations for the page and screen. Their typeface, Lucida, introduced in 1986, satisfied the multiple demands of page and screen through a comprehensive set of fonts suitable for printing and screen display (fig. 3).

The cathode ray tube (CRT) used pixels (“picture elements”) as the defining matrix for the construction and display of letters. The Macintosh of 1984 provided only two color options for their display: black and white. The Macintosh Operating System itself required different typefaces in order to communicate necessary textual information through the Macintosh interface. Chicago and Geneva, bitmapped typefaces designed to suit this need, typographically defined the Macintosh “look and feel” until 1997 (fig. 4). Chicago 12, used in pulldown menus and dialog boxes, employed a standard stroke width of two pixels, so that gray versions of usually black letters could be created by alternating black and white pixels. (Gray was required to signal the unavailability of various commands.) Geneva 9 appeared on the Macintosh “desktop” to label icons, and in list views of files and applications in the Finder.

While the typographic needs of the Macintosh interface posed one set of requirements, printed documents posed another: variety. The original Macintosh provided a number of bitmapped typeface options, most of them novel. A few classics emerged...
Figure 3
Lucida, by Charles Bigelow and Kris Holmes.

Figure 4
Macintosh system fonts Chicago 12 and Geneva 9.

Chicago 12
Geneva 9
however—Helvetica, Times, and Palatino among them—with other options available from font vendors such as Adobe.

PostScript laser printers used economical descriptions of letterform outlines, as distinct from memory-intensive bitmaps, to form letters on printed pages. Thus, a given font family required two separate descriptions—one for screen display, and the other for printing. In fact, a third technology mediated between bitmap and outline during the Macintosh printing process: Apple’s QuickDraw “drew” all images to the Macintosh screen. Printing from a Macintosh to a PostScript laser printer therefore required the translation of QuickDraw commands into PostScript, a task undertaken by the Macintosh Operating System’s Print Manager in conjunction with the LaserWriter software driver.

The NeXT computer, introduced in 1989, utilized PostScript for both screen display and printed output, eliminating any need for intermediate translation (fig. 5). In addition, the NeXT fully exploited grayscale technology in its user interface, an enhancement of the visual standard established by the Macintosh. The NeXT interface, through an expanded range of values from black to white, displayed icons and dialog boxes modeled with greater dimensionality, pushing the visual space of the graphical user interface from 2-D to 3-D.

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Figure 5
Display PostScript at work in the NeXT interface. From Welcome to the NeXT Decade (Palo Alto, CA: NeXT, 1988).

Almost immediately upon the introduction of the Macintosh, a small handful of insightful graphic designers recognized the esthetic potential of computer-based typography. In 1985, Zuzanna Licko designed three typefaces—Emperor, Oakland, and Emigre—that deliberately exploited the look of the pixel (fig. 6). These typefaces soon redefined the look of an emerging publication, Emigre, founded by Licko’s husband, Rudy VanderLans, with artist Marc Susan and screenwriter Menno Meyjes. It has since become one of the most influential design publications of this century, serving as a primary vehicle for the dissemination of new critical typographic ideas. Emigre showcased typefaces designed by Licko and others, and served as a catalog for purchasing those very fonts. Licko and VanderLans lived and worked in the San Francisco Bay area, and their close proximity to Silicon Valley encouraged their exploration of its emerging technologies.

At the same time, in Los Angeles, April Greiman, a Swiss-trained graphic designer, began experimenting extensively with digital imaging and typography in her printed work. Like Licko and VanderLans, she used pixelated letterforms and pictures in posters and brochures, later incorporating video imagery as well (fig. 7).

Corresponding Innovations in Graphic Design


By bringing the actual look of the screen—whether a computer display or television monitor—to paper, Greiman began to challenge the authority of the page as the official bearer of the word. Trained at Basel’s Kunstgewerbeschule, Greiman had already garnered a reputation for combining the rigor of Swiss formalism with the irreverence of California pop to create an entirely new look and attitude in contemporary graphic design—“California Swiss.” Silicon Valley’s influence transformed her work even further by providing a new formal vocabulary explicitly shaped by digital technology.

While pixellation characterized the look of these early typographic experiments, blurring and antialiasing characterized the later look of digital typography. "Aliasing" is a technical term used to describe the stairstep appearance (“jaggies”) of curved edges of forms composed of pixels. In letterforms, aliasing is especially problematic because this stairstepping interferes with the smoothness of curvature required to define so many individual characters. The problem is compounded in typefaces with serifs and in type rendered in small sizes, since few pixels are available to create each letter.

Antialiasing solved this problem by blurring the edge of the letter into its background (fig. 8). For example, the edges of a black letter resting on a white background, when antialiased, reveal the insertion of gray pixels along the contours of the letter. Only computer systems capable of displaying more than two colors (black and white) could support antialiasing. While antialiasing eliminates the jagged look of letters on the computer screen, it also diminishes their legibility by decreasing edge contrast. The loss of contrast between letter and background virtually obliterates smaller sizes of antialiased type.

Early Macintosh software programs for graphic editing did not include antialiasing. Until the introduction of the Macintosh II in 1987, the Macintosh computer supported only black and white displays. With grayscale technology, and then color, antialiasing became an obviously desirable feature and was later exploited in another innovative Adobe product, Photoshop, introduced in 1990.

Its developers originally intended Photoshop for use in high-end digital photo-retouching. As such, Photoshop presumed the existence of a workable image, in contrast with paint programs that...
provided a clean slate at the outset. Photoshop integrated a number of powerful yet relatively easy-to-use tools for editing images, and for adjusting and modifying color attributes. In addition, it provided a limited set of tools for creating and adding type to images—tools seized upon by graphic designers looking for new alternatives to standard typesetting in the desktop environment.

Adobe’s earlier and equally influential product, Illustrator, had quickly become the preferred high-end drawing tool for digital designers. Behind its sophisticated interface, Illustrator automatically generated PostScript code during the drawing process. This code could be downloaded directly to any PostScript printer as a text file of PostScript code or saved as “encapsulated PostScript” (EPS), a format which retains a visual preview of the image created.

In contrast, Photoshop was a high-end bitmapped graphics program for editing pixels. While this distinction may seem negligible, it is key. Photoshop provided designers with the technology for easily compositing photographic images and type within a single surface. The unifying layer of pixels comprising them both, in essence, demoted letters to the status of pictures. This revolutionized typography by radically altering the way designers conceptualized and executed typographic (as opposed to image-based) work. Photographic space equally subsumed the two, undoing the descriptive or adjunct relationship usually borne by text to image. In a text-based culture already skeptical toward the visual, images had nothing left to lose, letters everything. This blurry affiliation of letters and images became the new norm for graphic design.

In addition to its limited but significant phototypesetting capabilities, Photoshop’s “filters” provided a readily available set of commands for applying sophisticated visual effects to an image at

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17 Graphics programs are bitmap- or vector-based. Vector-based programs rely on mathematical descriptions for describing geometrical forms. Their interfaces generate drawings consisting of curved or straight line segments, with “handles” used to conduct editing operations such as resizing, rotating, and skewing.

18 Photographic images and text were handled separately in manual mechanical production for offset printing. Text and line art were assembled together, while photographs underwent the intermediate process of halftoning (conversion from continuous tone to dots) prior to mechanical insertion. FPOs (“for position only”), low-resolution photo reproductions—were commonly used on mechanical boards as placeholders for the higher quality images that would replace them later during the film stripping process. Even within page layout programs, text and images remain separate due to their respective technical requirements for outputting.

19 Barbara Maria Stafford has written extensively about the status of the visual in contemporary culture, tracing its decline to the enlightenment, and elucidating biases toward the linguistic in contemporary thought. Barbara Maria Stafford, Good Looking: Essays on the Virtue of Images (Cambridge, MA: MIT Press, 1996).
the touch of a button. England’s Neville Brody began fusing images and type in 1992, designing provocative posters that would showcase Photoshop’s photomanipulative powers. He toyed extensively with ambient, blurred compositions, as did many others including P. Scott Makela at Cranbrook in the U.S. (fig. 9).

The dissolution of the word continued as a major trend throughout the 1990s, with David Carson a major instigator. His pioneering sensibility, first at Beach Culture magazine and then Ray Gun, established new thresholds for type’s legibility (or lack thereof). Often criticized, Carson’s controversial work further threatened the authority of traditional typography through extensively distorted letterforms and erratic layouts (fig. 10). By offering an alternative to the more refined “production values” of TV, film, video, and advertising, Carson challenged the prevailing sensuous norms of mass media. As might be expected, however, the mainstream readily absorbed his once-radical esthetic.

Paper vs. the Screen
Digital typography’s innovations through the early 1990s lay primarily in technologies and corresponding attitudes that revised the image of the printed word. Beginning in the late 1980s, however, a new medium emerged to force the issue of the screen to the forefront: the CD-ROM. Interactive multimedia created a new venue for displaying words, introducing new technical and esthetic issues. “Authoring” tools such as VideoWorks (later to become Macromedia Director) and Apple’s HyperCard served as early development platforms for building interactive pieces destined for the screen, and included limited text-handling capabilities. The distinc-

Figure 10
Cover of Ray Gun by David Carson. Reprinted by permission of David Carson.

tion between text and image persisted in these software development environments, with editing tools capable of creating letters either as “text,” dynamically reeditable through the keyboard, or as “paint,” static arrays of bitmaps that, once created, required the editing of their individual pixels.

The suite of digital tools used to develop multimedia products supported numerous options for media creation and integration. Text (again, in multiple formats), still and motion graphics, video, and sound could be brought together within a single environment, and then orchestrated through built-in programming languages. Once “compiled,” users could navigate these multimedia spaces freely, choosing from among pre-programmed options specified by the designer.

Despite the opportunities created by multimedia’s screen requirements, typeface options remained limited. Among the hundreds of digital fonts available for use, most provided bitmaps not finely tuned for the screen but, rather, coarse counterparts to their corresponding outline files (again, these PostScript outlines were used in printing). Screen fonts remained of secondary importance despite the demands of the new medium.

A few insightful designers (Bigelow & Holmes already mentioned) recognized the needs of the screen, and worked to create more choices. Apple developed proprietary screen fonts, the Espy family, for use in its instructional products in 1993. Espy served as a legible alternative to Chicago and Geneva, which were too closely identified with the look of the Macintosh desktop. Matthew Carter, an experienced type designer who already had tackled numerous challenges in designing for various typesetting technologies, co-founded Bitstream to develop digital typefaces. Responsible for many print and screen-based innovations, in 1995, Carter designed Walker, a typeface commissioned by the Walker Art Center that featured interchangeable “snap-on” serifs.21 He later worked with Microsoft to design proprietary screen fonts.

Adobe Systems had quickly emerged as the leading provider of digital fonts, but printing remained the company’s priority given the fact that PostScript had never gained acceptance as a screen display technology. Nonetheless, many of their font families included well-drawn bitmaps used by early designers of electronic media. Adobe’s 1990 product, Adobe Type Manager (ATM), contributed significantly to the quality of screen type in its ability to smooth and scale type to any size, using only a limited number of bitmaps along with the font’s corresponding outline file, both stored in the Macintosh system folder.22 With ATM, designers could generate type sizes beyond the 10–24 point bitmaps typically furnished by type publishers. While ATM improved the onscreen look of larger type sizes, small sizes proved a persistent problem. Designers wanting small sizes of type relied on the 10- and 12-point furnished

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22 ATM was not explicitly designed for this purpose, however. ATM allowed non-Postscript printers to print Adobe fonts, desirable because it strengthened Adobe’s position as the premier digital type foundry. Improved screen appearance was a side benefit for print designers wanting improved screen previews. Gregory Wasson, “Adobe’s Font Utility Isn’t Perfect, but It’s Still a Worthwhile Investment,” MacUser 6.2 (February 1, 1990): 64-65.

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bitmaps or the automatic scaling of the Macintosh system, which usually provided poor results.

Meanwhile, Apple began developing an alternative type format to rival Adobe’s PostScript fonts. TrueType relied on auto-scaling to generate type sizes as needed, side-stepping PostScript. A “font war” ensued, with Apple and Adobe vying with each other to become or remain the industry standard. Eventually, both companies conceded. Adobe published its Type 1 standard to support the creation of non-Adobe PostScript fonts, and Apple supported Adobe Type 1 fonts in addition to its own TrueType format.23

Developers of authoring tools generally neglected typographic needs but, by 1996, Director included antialiasing as a feature of its built-in text editor. Designers now could create dynamically reeditable text, whose smooth appearance rivaled that created by an external graphics editor such as Photoshop.

**Typography and the World Wide Web**

An even more demanding and influential medium emerged in the mid-1990s to overtake the CD-ROM market, and bring the concerns of digital typography to a wider public. The World Wide Web presented the designer with even more complex typographic dilemmas by placing ultimate control of typographic appearance in the hands of the audience. Web browsers—software for viewing files (Web pages) stored on the array of servers that in essence comprise the Web—provided user-definable preferences for a number of design attributes including typeface, font size, and color. In addition, these browsers also provided, by necessity, predefined typographic specifications to ensure a minimally adequate display by default, should users choose not to specify their own preferences.

With users given the option to freely override the designer’s specifications, most graphic designers made use of such tools as Photoshop to create text that could be set, antialiased, and saved as a graphic file. Despite the economy and efficiency of HTML24 text, which requires no downloading time and remains dynamically reeditable, most graphic designers entering the arena of Web design chose (and continue to choose) “graphic text” as the means through which to ensure a stable typographic appearance on Web pages, reserving the use of HTML text for lengthy passages.

Graphic designers and clients alike considered the subversion of graphic identity by Web browsers a distinct problem. In an effort to enforce graphic identity, new companies including @Home Network—founded to bring Web access to the home through the infrastructure of cable television—devised font strategies to override user preferences. @Home’s proprietary browser automatically displayed HTML text in @Home’s signature fonts (a default setting users could change, however). This strategy was in place by the time of the product launch in 1996. @Home’s creative director, Roger Black, created the product’s look—as he had done success-

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24 HTML (Hypertext Markup Language) is the “tagging language” used to create Web pages. Tags placed before and after the words constituting the textual page content effect typographic attributes including styling and relative sizing.
fully for the *New York Times*, *Newsweek*, and a number of other popular magazines. The product strategy strengthened @Home’s overall look and feel, critical for a Web publication serving as a directory for the best on the Web. @Home’s editorial identity offered a potential competitive advantage against search engines capable of directing users to specific Web pages and thus bypassing any intermediate editorial commentary that might urge or discourage visiting a given Website.

At the same time, Black’s experience as a print designer limited his ability to recognize that the “magazine” served simply as a metaphor, and perhaps not the appropriate one for such an innovative medium. Black might have chosen television, film, or even architecture as the organizing metaphor for @Home’s browser, breaking new ground in subverting the “pageness” of the Web. Other graphic designers would follow suit, bringing the limitations of page-oriented conceptual models to Web design.

In an effort to establish a standard that would unify digital type formats, an industry consortium proposed the OpenType format early in 1996. Through OpenType—a “common container format for TrueType and Type 1 fonts”—Adobe and Microsoft promised greater typographic control on the Web through the ability to embed fonts in HTML documents. Other efforts, including TrueDoc, a joint initiative between Adobe and Bitstream, also ensured greater typographic control of Web documents. On the whole, however, these efforts have been slow either in development, in gaining industry support, or in adoption as a standard.

**Typography and Computation in Cyberspace**

While most graphic designers scrambled to take advantage of new opportunities posed by the Web in the mid-1990s, university and industry researchers pursued more innovative and radical approaches to type design in cyberspace as a result of their vast computing resources and funding to permit such exploration. MIT’s Visible Language Workshop, under the direction of Muriel Cooper, produced prototypes of multidimensional information displays incorporating type. Using infinite zooming, along with various levels of transparency and opacity, VBL’s designers—including David Small, Suguru Ishizaki, and Lisa Strausfeld—constructed maps, charts, and timelines that users could navigate as if in flight, a radical departure from the planar, frontal organization of most standard user interfaces (fig. 11). When VBL’s work debuted at 1994’s “TED5” conference, it created a stir among the graphic design community.

Since Muriel Cooper’s death in 1994, the Visible Language Workshop has been supplanted by another Media Lab research group headed by Cooper’s heir apparent, John Maeda. His Aesthetics & Computation Group explores the intersection between typography and programming to exploit computer processing
power unconstrained by authoring tools. Maeda trained as a computer scientist, but his interest began shifting to graphic design while still a student. After completing undergraduate and graduate work at MIT, he earned a doctorate at Tsukuba University Institute of Art and Design in Japan. As an award-winning art director in Japan, he explored print and interactive design, and published whimsical electronic typographic works (fig. 12). Maeda represents a new breed of designer—the programmer/typographer—destined to drive the future of graphic design innovation.

Outside the academy, J. Abbott Miller of the design studio Design/Writing/Research undertook innovative experiments in dimensional typography. Using high-end computer workstations, Miller and his colleagues created three-dimensional letterforms. Lathing, extrusion, and texture-mapping defined new typefaces as
well as novel interpretations of existing classics. While Miller himself acknowledged these studies as conceptual explorations, they already have proved influential. Ji Byol Lee’s lathed version of Univers and Univers Revolved (fig. 13) appeared in the pages of the *New York Times Magazine* of September 28, 1997, an issue on the impact of computing in contemporary life. The image of the letter in cyberspace has once again made its way back to the page.

**Conclusion**

The period from 1984 to 1997 saw the proliferation of key technologies that popularized digital design. New tools, including the Apple Macintosh computer and associated software, especially that from Adobe Systems, enabled designers to create, edit, and disseminate words and images in new ways. Initially, designers translated the on screen image of pixellated letterforms into fonts for printing—a wry visual commentary on the play between page and screen. Numerous experiments followed that challenged typographic norms. Designers developed hybridized forms and ignored the traditional rules of legibility. Adobe Photoshop allowed designers to fuse text and image into a single pictorial layer, and stimulated the rise of visual effects-driven typography in the early 1990s. The hyperplastic esthetic that developed in print design during this period migrated back to the screen through the World Wide Web in
the mid-90s. Typographic innovation now continues in cyberspace through computer-modeled and algorithmically-driven typography.

By making it possible for designers to conceptualize and realize letters in new ways, digital technology has provided the platform through which words ultimately could be subsumed in the larger pictorial space of the image, leveling the relationship between the two. In so doing, digital technology revised the status of the written word in the late twentieth century.

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